

PRIVACY POLICY

Last updated 16-AUG-2023

Thank you for choosing to be part of our community at Meeting Protocol Worldwide, LP, doing business as Meeting Protocol and Scout Clinical (“**Meeting Protocol**”, “**we**”, “**us**”, or “**our**”). We are committed to protecting your personal information and your right to privacy. If you have any questions or concerns about our policy, or our practices with regards to your personal information, please contact us at dataprotectionofficer@meetingprotocol.com.

When you visit our website <http://www.meetingprotocol.com>, and use our services, you trust us with your personal information. We take your privacy very seriously. In this privacy notice, we describe our privacy policy. We seek to explain to you in the clearest way possible what information we collect, how we use it and what rights you have in relation to it. We hope you take some time to read through it carefully, as it is important. If there are any terms in this privacy policy that you do not agree with, please discontinue use of our Sites and our services.

This privacy policy applies to all information collected through our website (such as <http://www.meetingprotocol.com>), and/or any related services, sales, marketing, or events (we refer to them collectively in this privacy policy as the "Sites").

Please read this privacy policy carefully as it will help you make informed decisions about sharing your personal information with us.

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1. WHAT INFORMATION DO WE COLLECT?

Personal information you disclose to us.

In Short: We collect personal information that you provide to us such as name, address, contact information, passwords and security data, and payment information.

We collect personal information that you voluntarily provide to us when expressing an interest in obtaining information about us or our products and services, when participating in activities on the Sites or otherwise contacting us.

The personal information that we collect depends on the context of your interactions with us and the Sites, the choices you make and the products and features you use. The personal information we collect can include the following:

- **Name and Contact Data.** We collect your first and last name, email address, postal address, phone number, and other similar contact data.
- **Credentials.** We collect passwords, password hints, and similar security information used for authentication and account access.
- **Payment Data.** We collect data necessary to process your payment if you make purchases, such as your payment instrument number (such as a credit card number), and the security code associated with your payment instrument. All payment data is stored by our payment processor, and you should review its privacy policies and contact the payment processor directly to respond to your questions.

All personal information that you provide to us must be true, complete, and accurate, and you must notify us of any changes to such personal information.

Information collected from other sources.

In Short: We may collect limited data from public databases, marketing partners, and other outside sources.

We may obtain information about you from other sources, such as public databases, joint marketing partners, as well as from other third parties. Examples of the information we receive from other sources include the following: social media profile information; marketing leads and search results and links, including paid listings (such as sponsored links).

2.HOW DO WE USE YOUR INFORMATION?

In Short: We process your information for purposes based on legitimate business interests, the fulfillment of our contract with you, compliance with our legal obligations, and/or your consent.

We use personal information collected via our Sites for a variety of business purposes described below. We process your personal information for these purposes in reliance on our legitimate business interests ("Business Purposes"), in order to enter into or perform a contract with you ("Contractual Reasons"), with your consent ("Consent"), and/or for compliance with our legal obligations ("Legal Reasons"). We indicate the specific processing grounds we rely on next to each purpose listed below.

We use the information we collect or receive:

- **To send administrative information to you** for Business Purposes, Legal Reasons and/or possibly for Contractual Reasons. We may use your personal information to send you product, service, and new feature information and/or information about changes to our terms, conditions, and policies.
- **Fulfill and manage your orders** for Contractual Reasons. We may use your information to fulfill and manage your orders, payments, returns, and exchanges made through the Sites.
- **To enforce our terms, conditions and policies** for Business Purposes, Legal Reasons and/or possibly Contractual.
- **To respond to legal requests and prevent harm** for Legal Reasons. If we receive a subpoena or other legal request, we may need to inspect the data we hold to determine how to respond.

3. WILL YOUR INFORMATION BE SHARED WITH ANYONE?

In Short: We only share information with your consent, to comply with laws, to protect your rights, or to fulfill business obligations.

We only share and disclose your information in the following situations:

- **Compliance with Laws.** We may disclose your information where we are legally required to do so in order to comply with applicable law, governmental requests, a judicial proceeding, court order, or legal process, such as in response to a subpoena (including in response to public authorities to meet national security or law enforcement requirements). We are subject to the investigatory and enforcement powers of the Federal Trade Commission (FTC).
- **Vital Interests and Legal Rights.** We may disclose your information where we believe it is necessary to investigate, prevent, or take action regarding potential violations of our policies, suspected fraud, situations involving potential threats to the safety of any person and illegal activities, or as evidence in litigation in which we are involved.
- **Business Transfers.** We may share or transfer your information in connection with, or during negotiations of, any merger, sale of company assets, financing, or acquisition of all or a portion of our business to another company.
- **Business Partners.** We may share your information with our business partners to offer you certain products, services, or promotions. Meeting Protocol will remain liable for your information in cases of onward transfers to third parties.
- **With your Consent.** We may disclose your personal information for any other purpose with your consent.

4. IS YOUR INFORMATION TRANSFERRED INTERNATIONALLY?

In Short: We may transfer, store, and process your information in countries other than your own.

Our cloud servers are located in the United States, Europe, Australia, Japan, China, and South Korea. If you are accessing our Sites from outside those regions, please be aware that your information may be transferred to, stored, and processed by us in our facilities and by those third parties with whom we may share your personal information (see "[WILL YOUR INFORMATION BE SHARED WITH ANYONE?](#)" above), in United States, and other countries.

If you are a resident in the European Economic Area, then these countries may not have data protection or other laws as comprehensive as those in your country. We will however take all necessary measures to protect your personal information in accordance with this privacy policy and all applicable laws and regulations then in effect at the time of processing. This may include one or both of the following:

European Commission's Standard Contractual Clauses:

Contractual measures implementing the European Commission's Standard Contractual Clauses for transfers of personal information have been entered into between our group companies and between us and our third-party providers, which require all such recipients to protect personal information that they process from the EEA in accordance with European data protection laws. Our Standard Contractual Clauses can be provided upon request. We have implemented similar appropriate safeguards with our third-party service providers and partners and further details can be provided upon request.

EU-U.S. Data Privacy Framework:

We comply with the EU-U.S. Data Privacy Framework (EU-U.S. DPF) and the UK Extension to the EU-U.S. DPF, as set forth by the U.S. Department of Commerce. We have certified to the U.S. Department of Commerce that we adhere to the EU-U.S. Data Privacy Framework Principles (EU-U.S. DPF Principles) with regard to the processing of personal data received from the European Union and the United Kingdom in reliance on the EU-U.S. DPF and the UK Extension to the EU-U.S. DPF. If there is any conflict between the terms in this privacy policy and the EU-U.S. DPF Principles, the Principles shall govern. To learn more about the Data Privacy Framework (DPF) program, and to view our certification, please visit <https://www.dataprivacyframework.gov/>.

In compliance with the EU-U.S. DPF and the UK Extension to the EU-U.S. DPF, we commit to cooperate and comply respectively with the advice of the panel established by the EU data protection authorities (DPAs) and the UK Information Commissioner's Office (ICO) with regard to unresolved complaints concerning our handling of personal data received in reliance on the EU-U.S. DPF and the UK Extension to the EU-U.S. DPF.

Under certain conditions, you have the right to invoke binding arbitration for complaints regarding DPF compliance not resolved by any of the other DPF mechanisms. You may use this link to Annex I of the DPF for additional information: <https://www.dataprivacyframework.gov/s/article/ANNEX-I-introduction-dpf?tabset-35584=2>

5. HOW LONG DO WE KEEP YOUR INFORMATION?

In Short: We keep your information for as long as necessary to fulfill the purposes outlined in this privacy policy unless otherwise required by law.

We will only keep your personal information for as long as it is necessary for the purposes set out in this privacy policy, unless a longer retention period is required or permitted by law (such as tax, accounting, or other legal requirements). No purpose in this policy will require us keeping your personal information for longer than 2 years.

When we have no ongoing legitimate business need to process your personal information, we will either delete or anonymize it, or, if this is not possible (for example, because your personal information has been stored in backup archives), then we will securely store your personal information and isolate it from any further processing until deletion is possible.

6. HOW DO WE KEEP YOUR INFORMATION SAFE?

In Short: We aim to protect your personal information through a system of organizational and technical security measures.

We have implemented appropriate technical and organizational security measures designed to protect the security of any personal information we process. However, please also remember that we cannot guarantee that the internet itself is 100% secure. Although we will do our best to protect your personal information, transmission of personal information to and from our Sites is at your own risk. You should only access the services within a secure environment.

7. DO WE COLLECT INFORMATION FROM MINORS?

In Short: We do not knowingly collect data from or market to children under 18 years of age.

We do not knowingly solicit data from or market to children under 18 years of age. By using the Sites, you represent that you are at least 18 or that you are the parent or guardian of such a minor and consent to such minor dependent's use of the Sites. If we learn that personal information from users less than 18 years of age has been collected, we will deactivate the account and take reasonable measures to promptly delete such data from our records. If you become aware of any data we have collected from children under age 18, please contact us at dataprotectionofficer@meetingprotocol.com.

8. WHAT ARE YOUR PRIVACY RIGHTS?

In Short: In some regions, such as the European Economic Area, you have rights that allow you greater access to and control over your personal information. You may review, change, or terminate your account at any time.

In some regions (like the European Economic Area), you have certain rights under applicable data protection laws. These may include the right (i) to request access and obtain a copy of your personal information, (ii) to request rectification or erasure; (iii) to restrict the processing of your personal information; and (iv) if applicable, to data portability. In certain circumstances, you may also have the right to object to the processing of your personal information. To make such a request, please use the [contact details](#) provided below. We will consider and act upon any request in accordance with applicable data protection laws.

If we are relying on your consent to process your personal information, you have the right to withdraw your consent at any time. Please note however that this will not affect the lawfulness of the processing before its withdrawal.

If you are resident in the European Economic Area and you believe we are unlawfully processing your personal information, you also have the right to complain to your local data protection supervisory authority. You can find their contact details here: http://ec.europa.eu/justice/data-protection/bodies/authorities/index_en.htm

9. DO CALIFORNIA RESIDENTS HAVE SPECIFIC PRIVACY RIGHTS?

In Short: Yes, if you are a resident of California, you are granted specific rights regarding access to your personal information.

The California Consumer Privacy Act (CCPA) is a state law that regulates the collection, use, and disclosure of personal information by businesses operating in California. Under the CCPA, California residents have certain rights regarding their personal information, including the right to know what personal information is being collected about them, the right to request deletion of their personal information, and the right to opt-out of the sale of their personal information.

We may collect personal information from California residents who use our website or services. This information may include:

- **Contact information** such as name, email address, and phone number.
- **Demographic information** such as age, gender, and location.
- **Usage information** such as pages visited and features used on our website.

We use this information to provide our services, communicate with our users, and improve our website and services.

If you are a California resident, you have the right to request access to or deletion of your personal information, as well as the right to opt-out of the sale of your personal information. To exercise these rights, you can contact us using the contact information provided below.

We do not sell personal information to third parties, except as necessary to provide our services or as required by law.

If you have any questions or concerns about our privacy practices or your rights under the CCPA, please contact us using the contact information provided below.

If you are under 18 years of age, reside in California, and have a registered account with the Sites, you have the right to request removal of unwanted data that you publicly post on the Sites. To request removal of such data, please contact us using the contact information provided below, and include the email address associated with your account and a statement that you reside in California. We will make sure the data is not publicly displayed on the Sites, but please be aware that the data may not be completely or comprehensively removed from our systems.

10. DO WE MAKE UPDATES TO THIS POLICY?

In Short: Yes, we will update this policy as necessary to stay compliant with relevant laws.

We may update this privacy policy from time to time. The updated version will be indicated by an updated "Revised" date and the updated version will be effective as soon as it is accessible. If we make material changes to this privacy policy, we may notify you either by prominently posting a notice of such changes or by directly sending you a notification. We encourage you to review this privacy policy frequently to be informed of how we are protecting your information.

11. HOW CAN YOU CONTACT US ABOUT THIS POLICY?

If you have questions or comments about this policy, you may contact our Data Protection Officer (DPO) by email at dataprotectionofficer@meetingprotocol.com, or by post to:

For questions relating to Meeting Protocol:

Meeting Protocol Worldwide, LP
Data Protection Officer
15770 Dallas Parkway, Suite 1075
Dallas, TX 75248
United States
Phone: 9725036119

For questions relating to Scout Clinical:

MPW Clinical Technologies, LLC
Data Protection Officer
15770 Dallas Parkway, Suite 1075
Dallas, TX 75248
United States
Phone: 9725036119

If you are a resident in the European Economic Area, the "data controller" of your personal information is Meeting Protocol Worldwide, LP. Meeting Protocol Worldwide, LP has appointed Meeting Protocol Worldwide LTD to be its representative in the EEA.

In compliance with the EU-U.S. DPF and the UK Extension to the EU-U.S. DPF, Meeting Protocol commits to resolve DPF Principles-related complaints about our collection and use of your personal information. EU and UK individuals with inquiries or complaints regarding our handling of personal data received in reliance on the EU-U.S. DPF and the UK Extension to the EU-U.S. DPF should first contact Meeting Protocol Worldwide, LP, by email at dataprotectionofficer@meetingprotocol.com, by phone at 44-207-307-9900, or by post to:

Scout Clinical
104 Lower Baggot Street
Dublin 2
Ireland D02 Y940

If you have any further questions or comments about us or our policies, email us at dataprotectionofficer@meetingprotocol.com or by post to:

For questions relating to Meeting Protocol:

Meeting Protocol Worldwide, LP
Data Protection Officer
15770 Dallas Parkway, Suite 1075
Dallas, TX 75248
United States
Phone: 9725036119

For questions relating to Scout Clinical:

MPW Clinical Technologies, LLC
Data Protection Officer
15770 Dallas Parkway, Suite 1075
Dallas, TX 75248
United States
Phone: 9725036119

12. HOW CAN YOU REVIEW, UPDATE, OR DELETE THE DATA WE COLLECT FROM YOU?

Based on the laws of some countries, you may have the right to request access to the personal information we collect from you, change that information, or delete it in some circumstances. To request to review, update, or delete your personal information, please submit a request form by e-mailing dataprotectionofficer@meetingprotocol.com. We will respond to your request within 30 days.